












Scorecard >

1.0 Customer

| + ADD

	Actual	Goal	As of Date
<u>Single Family Program-Loans to Low/Moderate Income Families - Housing Finance</u>			
 <u>Loans to Low/Moderate Income Families</u>	159	80	FY06
<u>Multifamily Program-Increase availability of affordable and special needs housing - Housing Finance</u>			
 <u>Affordable Housing Needs</u>	132	100	FY06
 <u>Annual Compliance Training</u>	1	1	Cal06
 <u>Compliance Audits performed</u>	14	10	FY06 Q3
 <u>Monthly Reports Reviewed</u>	45	45	Jun 2006
 <u>Quarterly Compliance Audit by External Auditors</u>	1	1	FY06 Q3
 <u>Rental Assistance</u>	2	3	FY06 Q3
<u>Anti-Predatory Lending Program</u>			
 <u>Number of Calls</u>	20	6	Jun 2006
 <u>Number of educational workshops provided to residents.</u>	2	2	FY06 Q3
 <u>Number of intake clients</u>	33	15	FY06 Q3
 <u>Resolutions</u>	13	4	FY06 Q3

2.0 Financial

| + ADD

	Actual	Goal	As of Date
<u>Meet Budget Targets (Housing Finance Authority)</u>			
 <u>Revenue: Total (Housing Finance Authority)</u>	\$478,571	\$704,250	FY06 Q3
 <u>Expen: Total (Housing Finance Authority)</u>	\$405,651	\$705,250	FY06 Q3


3.0 Internal

| + ADD

Actual Goal As of Date

4.0 Learning and Growth

| + ADD

	Actual	Goal	As of Date
<u>Provide training to staff and board members on a regular basis in order to maintain current with issues affecting the housing industry.</u>			
<u>Board member training</u>	6	n/a	FY06-Semi-2
 <u>Staff Training</u>	4	1	FY06 Q3

Scorecard Details >

Exception Report

Owners

Monitors

EXPLORE

Scorecard Name: Housing Finance

Braynon, Patricia Garcia,
Adela Gowdy, Amelia

Description:

Parent Scorecards

Child Scorecards

LINKS

ACM Scorecard - Curry, Cynthia

Housing Finance

Business Plan Report

Customer

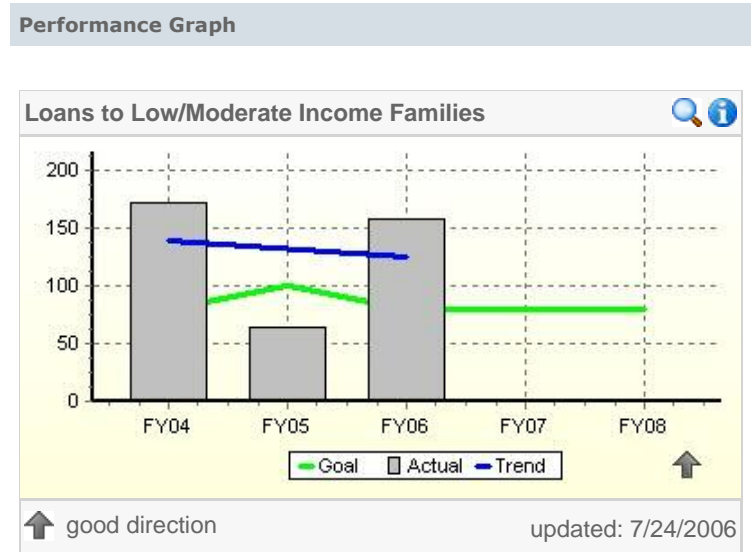
Objective Name	Owner(s)
Single Family Program-Loans to Low/Moderate Income Families - Housing Finance	Patricia Braynon Adela Garcia Amelia Gowdy

Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives
Allocate County Gov't resources to increase and diversify jobs & incomes while eliminating socio-economic disparities in underserved areas

Parent Objectives
(ED1.3) Increased number of low to moderate income homeowners (priority outcome)

Measures	Owner(s)
Loans to Low/Moderate Income Families	Patricia Braynon Adela Garcia Amelia Gowdy
Number of new loans to low and moderate income persons closed per year	



Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure			
	ACTUAL	GOAL	DATE
Community Outreach	2	2	FY06 Q4
Homebuyer Club Attendance	351	70	FY06 Q3
Homebuyer Club Certification	293	90	FY06 Q3
Homebuyer Clubs	5	5	FY06 Q3
Number of inquiries	940	125	Jun 2006

Objective Name	Owner(s)
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Multifamily Program-Increase availability of affordable and special needs housing - Housing Finance	Patricia Braynon Adela Garcia Amelia Gowdy
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Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives

Provide adequate, quality, and affordable housing equitably throughout Miami-Dade County
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Parent Objectives

(HH5.1) Increased availability of affordable and special needs housing (priority outcome)

Measures	Owner(s)
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Affordable Housing Needs	Patricia Braynon Adela Garcia Amelia Gowdy
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Number of multifamily rental units funded in Miami-Dade County that meet HFA criteria for quality and affordability

Performance Graph

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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Annual Compliance Training	Adela Garcia
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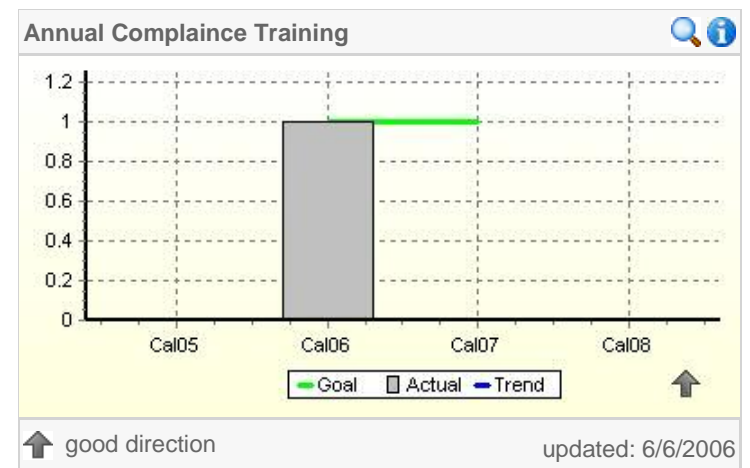
Provide annual training to management companies on monthly bond compliance reporting.

Performance Graph

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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Compliance Audits performed	Adela Garcia
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Perform compliance audits of all multifamily rental developments reporting to the HFA. This includes reviewing tenant files on site and preparing reports to managment company, developer, trustees and owners. Monitoring submission of corrections to audit findings.

Performance Graph

Initiatives Linked To Measure	Owner(s)
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Compliance Audits performed



↑ good direction

updated: 6/6/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

Monthly Reports Reviewed

Adela Garcia

Number of reports reviewed each month received from the multifamily rental developments. This includes reviewing and advising management of errors and reviewing corrections submitted by management company for compliance.

Performance Graph

Monthly Reports Reviewed



↑ good direction

updated: 6/30/2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Quarterly Compliance Audit by External Auditors

Adela Garcia

Quarterly compliance audit performed by outside housing auditors for compliance with bond documents and reports from management companies.

Performance Graph

Quarterly Compliance Audit by External...



↑ good direction

updated: 6/6/2006

Initiatives Linked To Measure

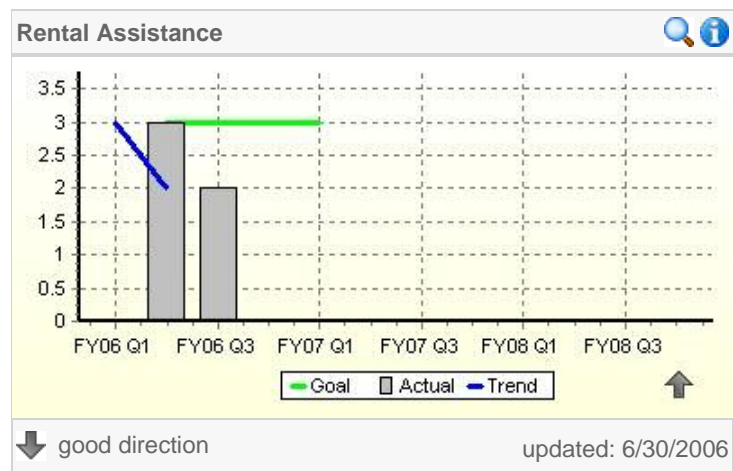
Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

To provide rental assistance to displaced hurricane victims.

Performance Graph



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Objective Name**Owner(s)**

Anti-Predatory Lending Program

Patricia Braynon Adela Garcia Amelia Gowdy Sheldon King

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Provide adequate, quality, and affordable housing equitably throughout Miami-Dade County

Parent Objectives

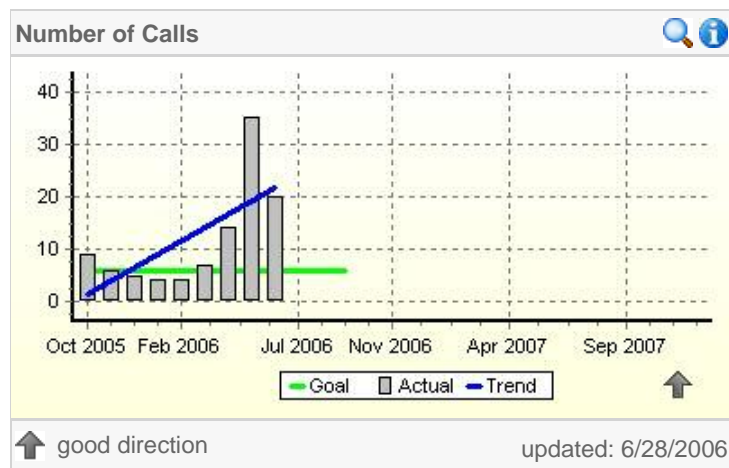
(HH5.2) Greater portion of elderly residents able to stay in their homes and maintenance of existing housing units in Miami-Dade County

Measures**Owner(s)**

Number of Calls

Patricia Braynon Sheldon King

Track number of calls received from residents through 311 or other referral agencies.

Performance Graph**Initiatives Linked To Measure****Owner(s)****Child Measures Linked To Measure****ACTUAL GOAL DATE**

Number of educational workshops provided to residents.

Patricia Braynon Adela Garcia Amelia Gowdy Sheldon King

To provide information about predatory lending practices in the community and how to avoid becoming a victim or how to rescue your home from a predatory loan.

Performance Graph**Initiatives Linked To Measure****Owner(s)****Child Measures Linked To Measure****ACTUAL GOAL DATE**

Number of intake clients

Sheldon King Patricia Braynon

Intake is provided to callers referred by various agencies/word of mouth/advertisements. Based on result of intake, client is referred to appropriate agencies

Performance Graph

Number of intake clients



↑ good direction

updated: 6/28/2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Resolutions

Sheldon King Patricia Braynon

The number of clients that were assisted in resolving their a predatory loan/mortgage foreclosure issue.

Performance Graph

Resolutions



↑ good direction

updated: 6/28/2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Financial

Objective Name		Owner(s)																	
Meet Budget Targets (Housing Finance Authority)		Patricia Braynon Adela Garcia Amelia Gowdy																	
Initiatives Linked To Objective		Owner(s)																	
		GrandParent Objectives																	
		Planned necessary resources to meet current and future operating and capital needs (priority outcome)																	
		Parent Objectives																	
		(ES8.2.1) Meet Budget Targets																	
Measures		Owner(s)																	
Revenue: Total (Housing Finance Authority)		Adela Garcia Patricia Braynon Amelia Gowdy																	
Total revenue in \$1,000s (from FAMIS)																			
Performance Graph		Initiatives Linked To Measure																	
		Owner(s)																	
		Child Measures Linked To Measure																	
		<table> <tr> <th></th><th>ACTUAL</th><th>GOAL</th><th>DATE</th></tr> <tr> <td></td><td></td><td></td><td></td></tr> </table>			ACTUAL	GOAL	DATE												
	ACTUAL	GOAL	DATE																
<div>Revenue: Total (Housing Finance Author...</div> <div> ↑ good direction updated: 7/24/2006 </div>																			
Expen: Total (Housing Finance Authority)		Adela Garcia Patricia Braynon Amelia Gowdy																	
Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital)																			
Performance Graph		Initiatives Linked To Measure																	
		Owner(s)																	
		Child Measures Linked To Measure																	
		<table> <tr> <th></th><th>ACTUAL</th><th>GOAL</th><th>DATE</th></tr> <tr> <td> <div> ▲ Expen: Personnel (Housing Finance Authority) </div> </td><td>\$246,601</td><td>\$271,500</td><td>FY06 Q3</td></tr> <tr> <td> <div> ▲ Expen: Other Operating (Housing Finance Authority) </div> </td><td>\$159,050</td><td>\$429,750</td><td>FY06 Q3</td></tr> <tr> <td> <div> ▲ Expen: Capital (Housing Finance Authority) </div> </td><td>\$0</td><td>\$4,000</td><td>FY06 Q3</td></tr> </table>			ACTUAL	GOAL	DATE	<div> ▲ Expen: Personnel (Housing Finance Authority) </div>	\$246,601	\$271,500	FY06 Q3	<div> ▲ Expen: Other Operating (Housing Finance Authority) </div>	\$159,050	\$429,750	FY06 Q3	<div> ▲ Expen: Capital (Housing Finance Authority) </div>	\$0	\$4,000	FY06 Q3
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<div>Expen: Total (Housing Finance Author...</div> <div> ↓ good direction updated: 4/21/2006 </div>																			

Internal

Learning and Growth

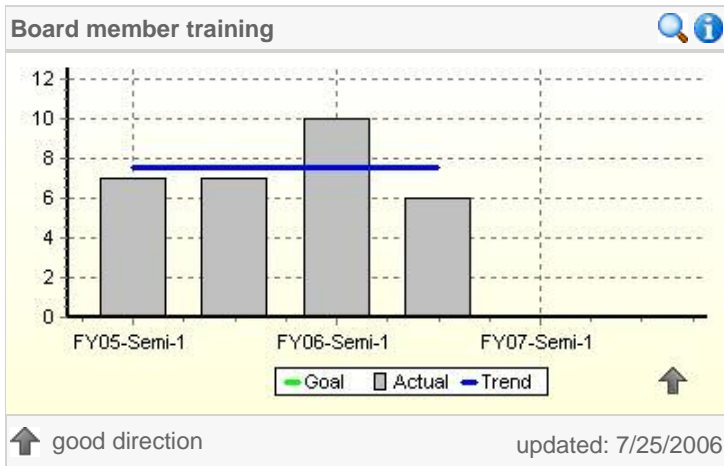
Objective Name	Owner(s)
Provide training to staff and board members on a regular basis in order to maintain current with issues affecting the housing industry.	Adela Garcia Housing Finance Authority

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
Board member training	Adela Garcia Amelia Gowdy
Provide training on industry trends and standards to current board members to facilitate their function within the department. State and National housing organizations hold semiannual conferences to provide updated information and networking opportunities.	

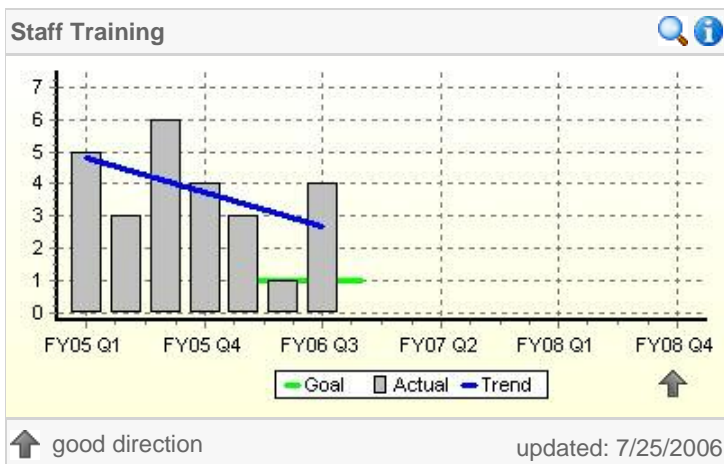
Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure
ACTUAL GOAL DATE

Staff Training	Adela Garcia Amelia Gowdy
To provide training to staff on a regular basis in order to maintain current with issues affecting the housing industry. This is the number of sessions that HFA employees have attended during the quarter.	

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure
ACTUAL GOAL DATE